

SAACS Advisory Board Monthly Statistical Update

- FY 2023 YTD THROUGH MARCH 2023 -

STRATEGIC PRIORITY #1: Enhanced Enforcement

SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	4,397	1,587	67	7,896	4,808	6,900	6,093	7,312	39,060
Actuals	0	5,915	1,137	105	6,669	5,171	10,705	6,535	11,328	47,565
Variance	0	1,518	(450)	38	(1,227)	363	3,805	442	4,016	8,505

COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	93.1%	94.4%	81.8%	55.7%	60.7%	68.6%	68.6%	88.6%	99.8%	77.5%
Actuals	0.0%	87.7%	82.6%	63.8%	48.5%	61.4%	44.7%	94.1%	99.8%	77.5%
Variance	(93.1)	(6.7)	0.8	8.1	(12.2)	(7.2)	(23.9)	5.5	0.0	0.0

PRIORITY 1: Calls by default are assigned priority level 1.

PRIORITY 2: Sick/ Injured, SAPD Officer Standby

PRIORITY 3: Bites (Critical), Cruelty

PRIORITY 4: Illegal Sales

PRIORITY 5: Aggressive (Critical), Bites (Non-Critical)

PRIORITY 6: Neglect, Trapped/Confined

PRIORITY 7: Aggressive (Non-Critical)

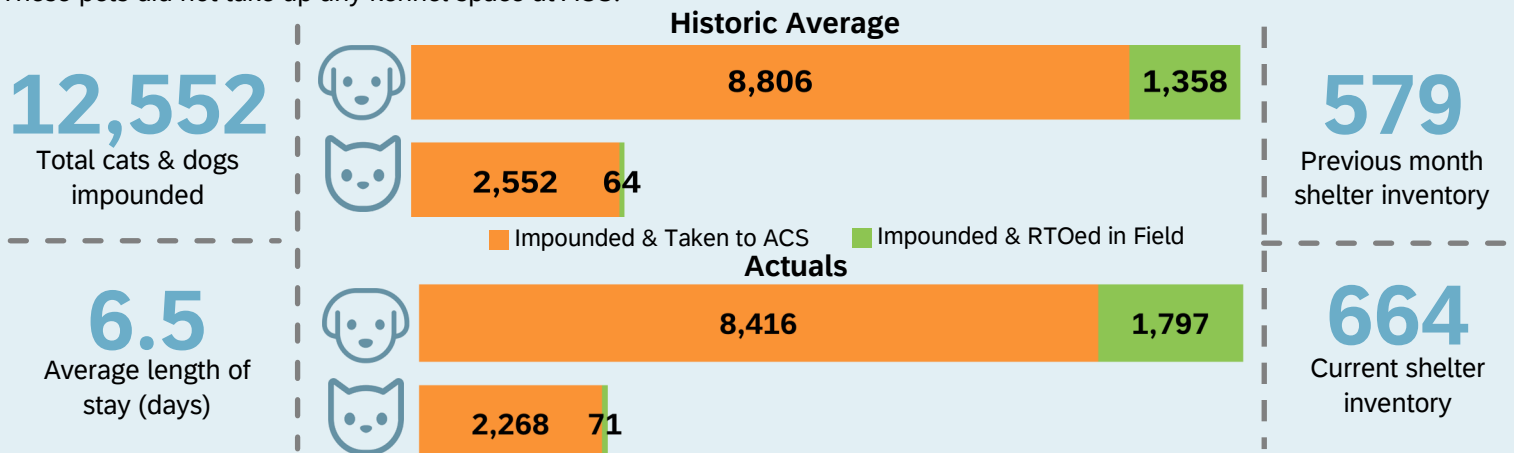
PRIORITY 8: Public Nuisance, Permits

PRIORITY 9: Stray/ Roaming, Customer Service Compliments / Complaints

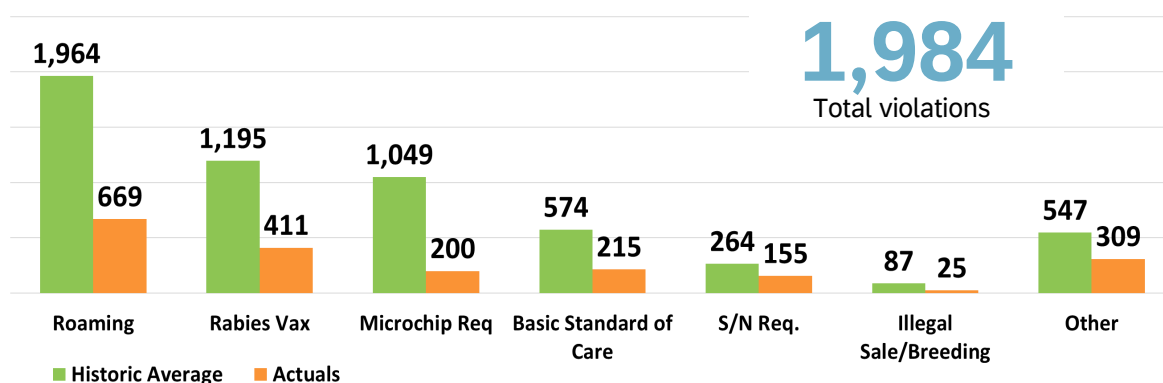
* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.



VIOLATIONS ISSUED BY ACS

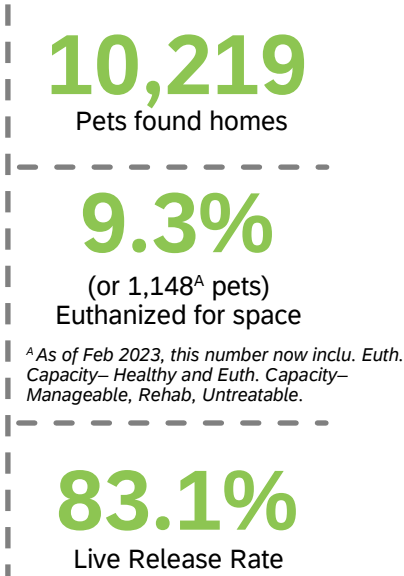
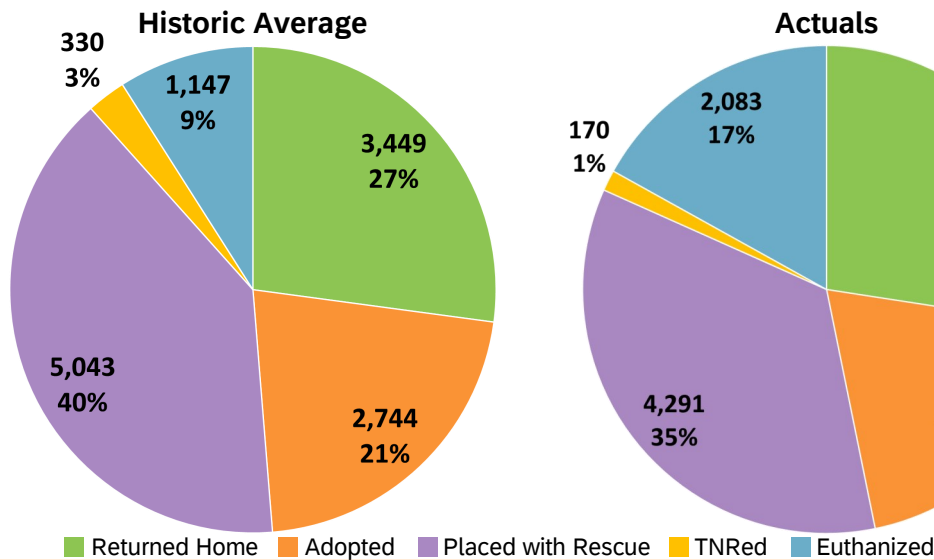


"OTHER" can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

* Historic Average = Prior 3 Year Rolling Average

STRATEGIC PRIORITY #2: Increase Live Release Rate

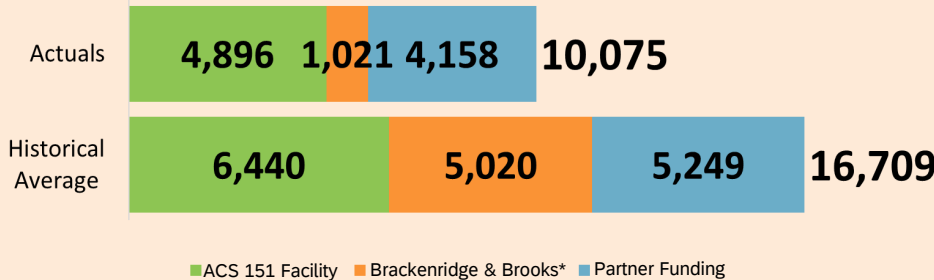
PET PLACEMENT (QUANTITY & PERCENTAGE)



STRATEGIC PRIORITY #3: Control Stray Animal Population

SPAY/NEUTER SURGERIES

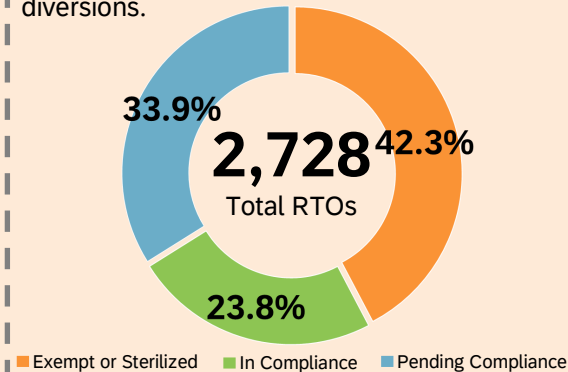
Data for contracted services is based upon the month when ACS receives invoice/report from partner.



*Brackenridge & Brooks numbers are reported every three months.
**Some partner actuals are pending due to reporting delays.

S/N REQUIREMENT

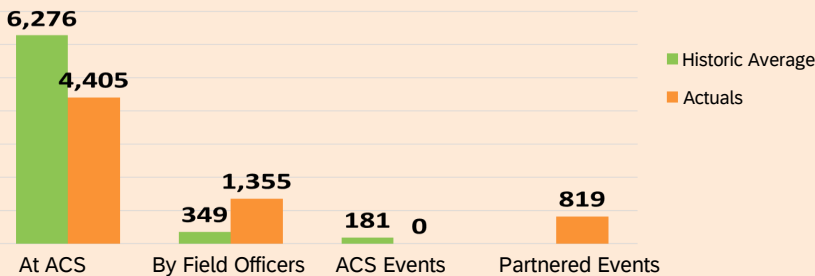
Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.



DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	3,891	5,251	1,360
Cats	4,789	5,395	606
TOTAL	8,680	10,646	1,966

MICROCHIPS IMPLANTED



STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	5,335	5,499	164
Media Interactions	561	1,811	1,250

5,951,283
Digital Outreach

650,828
Digital Engagement